

September Release 2022

With this release, users can export a transcript of their conversations and experience the new simplified sign-up process.

Export a transcript of your conversation

Users can now export a transcript of their conversations and download the same, making it convenient for them to share it with others or maintain a record of it. The conversations can be downloaded in PDF and TXT formats. Also in the conversation, customers can download the media files such as (images, video, pdf, audio, etc..). Click [here](#) to know more (Refer to the section Export a transcript of your conversation).

New Sign up flow for SaaS Portal

In order to optimize the signup flow, we have given a single place from where customers can sign up for a free trial account for Zoho. For SaaS Portal now the customer has to fill in a few basic details and after following account confirmation steps the account will be ready to use. Click [here](#) to know more about various Sign in options for the SaaS Portal.

Social SSO (G+, Facebook) and CRM SSO (Salesforce, Zoho) is not available for sign up

We have sunset the features of signing up via Social Login (G+ and Facebook) and CRM SSO Login (Salesforce & Zoho) for new account signup. Existing customers who have signed up via these options can still log in. Now they can sign up via the new sign-up page which is common for SF, Zoho, and SaaS

Portal.