

September Release 2022

With this release, users can now export a transcript of their conversations and also experience a new simplified signup flow for Zoho.

Export a transcript of your conversation

Users can now export a transcript of their conversations and download the same, making it convenient for them to share it with others or maintain a record of it. The conversations can be downloaded in PDF and TXT formats. Also in the conversations, customers can download the media files such as (images, video, pdf, audio, etc..). [Click here](#) to know more (Refer to the section Export a transcript of your conversation)

New Sign up flow for Zoho

In order to optimize the signup flow, we have given a single place from where customers can sign up for a free trial account for Zoho. For Zoho, now customers have 2 options to get a trial account:

1. Install the SMS Magic App from the Zoho marketplace and sign up at SMS Magic Portal and follow the [steps](#).
2. Sign up for SMS Magic Trial Account for Zoho CRM, after signup connect via Zoho SSO login and then install the SMS Magic App from Zoho Market Place and complete the setup process. Follow the [steps](#).

[Click here](#) to know more about Zoho Trial Account Sign up and setup steps.