

# Account Activity

## Customer Activity for OAuth and Support Access

Customer activity in the customer portal will be shown using this functionality. Our system performs a large number of actions in response to consumer requests. These actions are important to demonstrate to customers so that they are aware of what has occurred in the system; these activities will also be utilized for auditing purposes.

In this release, we have added 2 activities:

1. OAuth Activities
2. Subscriber Access Activities

### OAuth Activities

In the case of OAuth Activities, we show the following 2 activities:

1. OAuth Connection is broken and message sync has stopped.  
In the case of OAuth's broken status, it is advisable for customers to log in to the portal and connect with a valid OAuth user.
2. OAuth Connection is established with any user.



### Subscriber Access Activities

When an admin user grants or revokes the access from the customer portal to the support team then that activity will be tracked under this activity.

