

Delete Blank Automation Flow

- Click on '**Contacts**' under converse apps on the following page will appear:



- Click on '**Automation**' on contact the following page will appear:



Here, you can click on the '**Delete**' icon to delete the blank automation flow from converse apps.

Multi-Media Messages

Reassign Conversation

Manual Sync up

Error Log Objects

Docs Design Guidelines (SMS-Magic) – ****Do Not Delete This Post****

Table

Use Case	Which type of Template?	How to set up?
Thomas as service agents uses only predefined templates on case object with contact name from the contact object	Single Object Template	Setup case as Primary object and Name and Phone field on Contact ID -> Full Name in MOC
Henry is a recruiter and he wants to send job offers information to his students object records	Cross Object Template	Setup Students as Primary Object and Job Offers as information Object in MOC

```
<!-- wp:table {"hasFixedLayout":true,"className":"is-style-stripes"} -->
<table class="wp-block-table has-fixed-layout is-style-stripes"><tbody><tr><td><strong>Use Case</strong></td><td><strong>Which type of Template?</strong></td><td><strong>How to set up?</strong></td></tr><tr><td>Lorem Ipsum Sit Amat</td><td>Single Object Template</td><td>Lorem Ipsum Sit Amat</td></tr><tr><td>Lorem Ipsum Sit Amat</td><td>Cross Object Template</td><td>Lorem Ipsum Sit Amat</td></tr></tbody></table>
<!-- /wp:table -->
```

Alerts

Info: On the Message Notification panel, click the message to which you want to send a reply. The message reply panel appears. On the Message Notification panel, click the message to which you want to send a reply. The message reply panel appears.

Success: On the Message Notification panel, click the message to which you want to send a reply. The message reply panel appears. On the Message Notification panel, click the message to which you want to send a reply. The message reply panel appears.

Error: On the Message Notification panel, click the message to which you want to send a reply. The message reply panel appears. On the Message Notification panel, click the message to which you want to send a reply. The message reply panel appears.

```
/* For Alerts */
```

```
<div class="c-alert-message">  
<p><strong>Change the bold text:</strong>Change the text</p>  
</div>
```

Tags

New features / Bug fixes
Known Issues / Improvements
Deprecated Components

```
/* For Tags */
```

```
<div class="custom-label">  
<span>New features / Bug fixes</span>  
</div>
```

```
<div class="custom-label improvements">  
<span>Known Issues / Improvements</span>
```

</div>

```
<div class="custom-label deprecated">
<span>Deprecated Components</span>
</div>
```

Videos

Add the youtube video caption here.
Add the vimeo video caption here.

Images



Image caption here.
Image cover example

Image Gallery

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Code

```
# Python3 program to add two numbers

number1 = input("First number: ")
number2 = input("\nSecond number: ")

# Adding two numbers
# User might also enter float numbers
sum = float(number1) + float(number2)

# Display the sum
```

```
# will print value in float
print("The sum of {0} and {1} is {2}" .format(number1,
number2, sum))
```

Audio

Sample audio files

File

[Best Practices for Conversational Text Messaging in Financial Services \(Whitepaper\)Download](#)

Note: Lorem ipsum sit amat.

Slideshare

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Caption here