# 99. How do you provide us support on the issues?

As a customer you can report all Failures and any other service issues to Screen Magic, stating the nature of the issue and information required for its resolution, using the following methods:

- https://www.sms-magic.com/support/ ; or
- email to care@screen-magic.com or
- Telephone to US: 1-888-568-1315 | UK: 0-808-189-1305 | AUS: 1-800-823-175