

Manage SMS-Magic Converse User Licences

By default, the user who has installed SMS-Magic is assigned 1 trial license and that the user(admin) can assign a trial license to its users. You can add users by assigning one SMS-Magic Converse license per user. Only licensed users can access the SMS-Magic Converse. You can purchase more required user licenses after registration.

The User Management screen displays the following information:

- Plan type you have purchased
- The total number of licenses assigned to the Plan type
- The number of available licenses
- The number of licenses used

If the number of users is more than the number of licenses available, the Admin can purchase more licenses by connecting with care@screen-magic.com.

You can add more users by clicking Add New and entering at least three characters to search for the name or email addresses. After adding the new user, the following happens:

- A license is consumed from the available licenses.
- The new user is listed in the User's List.

You can only add active users

You can remove a user from the User's List and free a license for reuse. After confirming the removal of a user, the following happens:

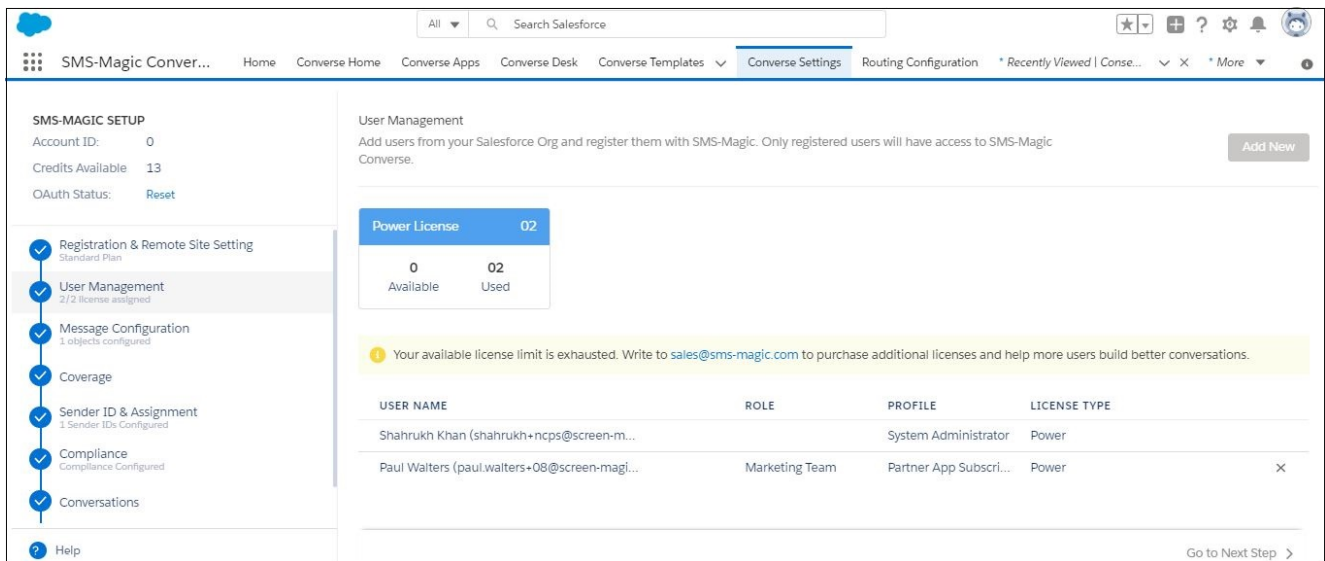
- A license is added to the available licenses.
- The user is removed from the User's List.

You can also associate user licenses directly to a profile. All users within that profile will be eligible to use that

license. However, if the number of users sharing that profile exceeds the available licenses then you will have to purchase additional licenses.

Add a User

1. To assign a user to an SMS-Magic Converse license:
2. In the Converse Settings tab, click **User Management**.



USER NAME	ROLE	PROFILE	LICENSE TYPE
Shahrukh Khan (shahrukh+ncps@screen-m...)		System Administrator	Power
Paul Walters (paul.walters+08@screen-magi...)	Marketing Team	Partner App Subscri...	Power

3. Click **Add New**.
4. Enter at least three characters to search for the name or email addresses.
5. Select the users or profiles from the list.
6. Click **Assign License** to select the license type you want to assign to the user.
7. Click **Add**. The new user or profile shows up on the User Management List.

Remove a User

To remove SMS-Magic Converse license for a user:

1. In the Converse Settings tab, click **User Management**.

SMS-MAGIC SETUP
 Account ID: 0
 Credits Available: 13
 OAuth Status: [Reset](#)

User Management
 Add users from your Salesforce Org and register them with SMS-Magic. Only registered users will have access to SMS-Magic Converge. [Add New](#)

Power License 02
 0 Available 02 Used

Warning: Your available license limit is exhausted. Write to sales@sms-magic.com to purchase additional licenses and help more users build better conversations.

USER NAME	ROLE	PROFILE	LICENSE TYPE
Shahrukh Khan (shahrukh+ncps@screen-m...)		System Administrator	Power
Paul Walters (paul.walters+08@screen-magi...)	Marketing Team	Partner App Subscri...	Power

[Go to Next Step](#)

2. Click next to the user in the User's List.

Remove User

Are you sure you want to remove Paul Walters (paul.walters+08@screen-magic.com)

[Cancel](#) [Remove](#)

USER NAME	ROLE	PROFILE	LICENSE TYPE
Shahrukh Khan (shahrukh+ncps@screen-m...)		System Administrator	Power
Paul Walters (paul.walters+08@screen-magi...)	Marketing Team	Partner App Subscri...	Power

3. The selected user appears in the Remove User list. Click **Remove**.

4. SMS-Magic license is returned to the pool of available licenses.