Use SMS Magic Error Logs

Issue Scenario

User needs to know how to use SMS Magic Error Logs.

Solution

•In order to understand an issue you have encountered, check the Error Logs to confirm if a Log was generated.

•In case of Permission issue, you can see the Object name and the field which requires permission.

•In case of validation issues, the error logs will provide you with details for the same.

•It also informs you of system exceptions on which you can find out more details on Google.

•In case of code issues, it provides the line number and the trigger name.

•Check with the CS team, to know if they have encountered a similar issue.

•Reach out to the dev team If no logs are available or you are unable to understand them.