## Setup

## Salesforce org (For Admin only)

Once the Org is created or upgraded to package 1.64 do the following setup:

- 1. Setup -> Custom Metadata -> Interface Details -> Manage
  Records
- 2. Create New
- 3. Add "Interface Category" as "SINGLE"
- 4. Source Code -> "4001".
- 5. "Interface Details Name" -> "MOBILE\_APPLICATION"
- 6. "Label" -> "MOBILE\_APPLICATION".
- 7. Click on the Save button

Customer sign up of each user (Admins/ Non-Admins):

- 1. Go to SMS-Magic.com
- 2. Under "For Customers" select Login
- 3. Select the Region
- 4. Select Sign in with Salesforce
- 5. Select the environment (Sandbox/Production) from the dropdown
- 6. On the Salesforce login screen Enter your credentials

Once you complete the above steps, install the app on your mobile device and login to the app with your Salesforce credentials.

## Push notifications settings

This is required only if you have omnichannel/existing process builders configured in your org. Below process builder needs to be set up for the push notifications that would send notifications to the correct conversation owners: