Prerequisites

- The version of the Campaign Manager works only with the SMS-Magic Converse base package 1.58.25 and above
- Admin users, non-admin users, and community users must be assigned with the newly introduced "Campaign Launcher Permission Set" in order to use Campaign Manager
- To use Campaign Manager, Community users will have to first configure the remote site settings for the respective endpoint URL at Setup->Security->Remote site settings
- If your SMS-Magic Converse base package version is Spring 2021 and above, users should be assigned with a License having access to the Campaign Manager feature.