

Check Readiness

While upgrading to version 1.51 or higher, you need to perform a manual process to map all picklist values created in the earlier version. Salesforce does not automatically upgrade picklist values during the process of migration. The Check Readiness tab helps you with the list of picklist values that you need to integrate after the migration for the selected object.

This is a one-time activity and needs to be done only when you are upgrading from 1.49 or lower versions. The Check readiness tab does not reappear once the migration is completed and the values have been updated.

1. Log in to SMS-Magic Converse.
2. Click **Converse Settings** and then click **Check Readiness** on the left. The Check Readiness tabbed page appears.



3. Follow the instructions mentioned on the page and click **Refresh**. The Picklist values are updated and the screen appears as shown.

