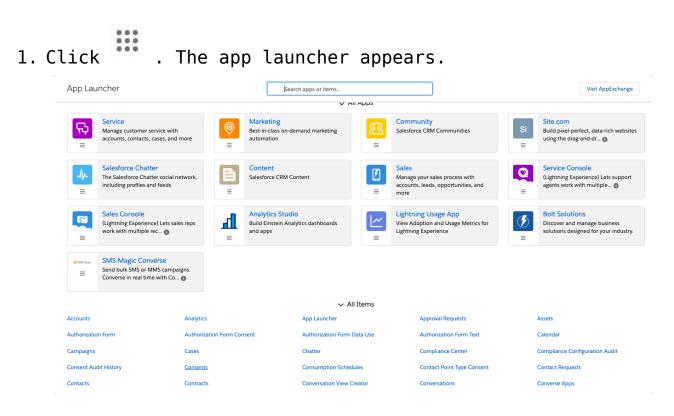
Create Consent Manually



 Under All Items, click Consents. The Consent List view page appears.

	-				All	♥ Q Search	Consents and more				*• 🖬 1	? 🌣 🌲 🛅
Import Charge Owner 2 Items - Updated a minute ago • •		SMS-Magic Conver	Home	Converse Home	Converse Apps	Converse Desk	Converse Templates 🗸 🤟	Converse Settings	Routing Configuration	* Recently Viewed Conse	~ ×	
1 5034215451	4	Recently Viewed 👻	Ŧ	1918-14 (<i>- 1711)</i> -	941 <i>94 (</i> 1997)	JING TAS	2) (- <i>1113</i> -530617-5	(1) (1) (1) (1) (1) (1) (1) (1) (1) (1)	()-////(()-	17 - XXIIII QAMAG — 233X		
		Phone Number										~
2 3125961230	1	5034215451										
	2	3125961230										V

 Click New. The Add New Consent Record pop-up window appears.

Select Object						
Select Object			•			
Phone Field						
Select Phone Field			•			
Search by name						
Comment						
Content Type	Sender ID					
Notification	Select Sender ID	-				
Email	Select Sender ID	-				
Consent Status:						
Select Status			-			
Do not Send Confirmation Message						

If the button is disabled, enable the Allow users to manually Add/Edit Consent Records option in Step 2 of the Compliance Configuration process.

4. Enter the details as required.

Refer to the table below for more details on individual fields.

5. Click **Save**. The Consent Record List is added to the consent database and appears as shown.

小	Consents Recently Viewed	New Import Change Owne
	ms • Updated 2 minutes ago	\$\$ · \$\exists - \$C\$ \$\$ \$\$
	Phone Number	*
1	6603457036	
2	3125961230	
з	5034215451	

6. Click individual record and the record details appears as shown.

← Consent Details f	or 5034215451			
✓ Opted-in 🗙 0	Opted-out 😑 Pending	N/A Not Applicable		Audit History of "5034215451"
CONTENT TYPE	SENDER ID	CONSENT STATUS	LAST MODIFIED	+ 11:43 AM Sep 17, 2019 Opted-out
Email	123456789	×	Sep 17, 2019	User Opted-out on 123456789 for Email Content Type

FIELD	DESCRIPTION
Select Object	Select the object for which you want to create the consent record.
Phone field	Select the phone field from which consent records will be considered.
Search By name	Search the Contact name for which the consent record will be created.
Comment	Type a comment for the record.
Content Type	Select the appropriate checkbox next to select the appropriate content type. This parameter will appear only if they have been configured in Step 1 of the Compliance Configuration process. Contact your System Admin for more details on the consent record parameters configured.

	Select the Sender ID from which consent will be initiated. This is available only if Sender ID is configured as a consent record parameter in Step 1 of the Compliance Configuration process. Contact your System Admin for more details on consent record parameters configured.
Sender ID	If Sender ID is not configured then consent will be created from any Sender ID. Once the consent record is created, a confirmation message is sent back to the same Sender ID to complete the process. If a Sender ID is configured then consent will be created only when request is received from the specified Sender ID.
Consent Status	In the drop-down list select the status of your consent. The available options are:Opt- InOpt-OutPending
Do not send Confirmation Message	Select this check-box to avoid sending a message to confirm the consent status of the customer.
Confirmation Message Sender ID	Select the sender ID that will be displayed when the confirmation message is sent to the customer.