Edit Character Limit

- 1. Log in to Salesforce and access SMS-Magic Converse.
- 2. Click the **Converse Settings** tab.

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- 3. Select the **Conversations** section on the left.
- 4. Click General Settings tab.

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 Under Character Limit of A Message, identify the user profile whose character limit you want to modify.

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6. Under Action, click [™] and then click Edit. The Edit Character Limit Message pop-up window appears.

Edit Character Limit Of A M	lessage Setting
Users and Profiles Select users and profiles for whom you want to create	advanced setting.
Q Select users, profiles	
PT5 ×	
Enter Character Limit. (Max: 700)	
650	
	Cancel Save

- 7. Under **User and Profiles**, add new profiles or remove existing user profiles.
- Type a new character limit for the selected user profiles.
- 9. Click **Save**. The **General Settings** tab page appears displaying the modified configurations.

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