Define Character Limit 1.58

User profiles for which you have enabled the **Reply with Canned Responses** feature are not able to create and send custom messages. Therefore, it will overwrite all character limits you may have defined for the same User profile. Do not enable the Canned Responses feature if you want to define Character Limits for any specific user profile.

- 1. Log in to Salesforce and access SMS-Magic Converse.
- 2. Click the **Converse Settings** tab.



- 3. Select the **Conversations** section.
- 4. Click General Settings tab.

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5. Under **Character Limit of A Message**, slide the toggle button to enable the feature.

USER/PROFILE	\sim	CHARACTER LIMIT OF A MESSAGE	~	ACTION	Create New
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Custom: Marketing Profile		500			

6. Click Advanced Setting. The Character Limit of a Message pop-up window appears.

Users and Profiles	
Select users and profiles for whom you want to create advance	d setting.
Q Select users, profiles	
Enter Character Limit. (Max: 700)	
Example: 700	

- Under Users and Profiles, type any three letters of the User name or profile and select the relevant name from the list that appears.
- Under Enter Character Limit type the maximum number of characters each message sent by the selected user profiles, can contain.
- 9. Click **Save**. The **General Settings** tab page appears displaying the modified configurations.

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