SMS-Magic Converse on Salesforce1 Overview 1.58

By configuring the basic settings of the Salesforce Mobile App, the user can use SMS-Magic Converse on Salesforce1 (SF1). Using the Quick Start Wizard, the user can enable the Converse Desk component to be available in the SF1 navigation menu.

Prerequisite

Some of the prerequisites to do before using SMS-Magic Converse on Salesforce1 (SF1) are as follows:

- The SMS-Magic application is version 1.52 or higher.
- Configure basic settings of Salesforce Mobile App on the Salesforce platform.
- Install the Salesforce1 (SF1) mobile application on the mobile.

Configure Basic Settings Of Salesforce Mobile AppThe user configures the basic settings of the Salesforce Mobile App so that:

- All users can access Salesforce from supported mobile browsers.
- Users can access the mobile version on the web browser.
- User can receive incoming notifications on mobile devices.

Label	API Name
Android	https://play.google.com/store/apps/details?id=com.salesforce.chatter&hl=en
Iphone	https://itunes.apple.com/us/app/salesforcea/id404249815?ls=1&mt=8