## Unable to Define a Default Sender ID for Users

## **Issue Scenario**

User is unable to configure a default Sender ID for their users.

## **Solution**

- 1.Refer to the topic on <u>SMS History Visibility with Sharing</u>
  <u>Setting Rules</u> for more details on assigning sender IDs.
- 2.Also refer the topic Add Sender IDs under Sender ID and Assignment in the Admin Guide.