

# Unable to Install Package Owing to Insufficient Privileges

## Issue Scenario

A user tries to install our package on his org and gets the error – **“Unable to install due to insufficient privileges”**.

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## Possible Causes

Salesforce has a restriction on the access level a user should have before trying to install an app exchange package.

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## Solution

We recommend that a system admin user performs the installation.

Refer the Salesforce help document in the URL mentioned below that provides details on the access level that is required to install an app

– [https://help.salesforce.com/articleView?id=distribution\\_installing\\_packages.htm&type=5](https://help.salesforce.com/articleView?id=distribution_installing_packages.htm&type=5)