

Use SMS Magic Error Logs

Issue Scenario

User needs to know how to use SMS Magic Error Logs.

Solution

- In order to understand an issue you have encountered, check the Error Logs to confirm if a Log was generated.
- In case of Permission issue, you can see the Object name and the field which requires permission.
- In case of validation issues, the error logs will provide you with details for the same.
- It also informs you of system exceptions on which you can find out more details on Google.
- In case of code issues, it provides the line number and the trigger name.
- Check with the CS team, to know if they have encountered a similar issue.
- Reach out to the dev team If no logs are available or you are unable to understand them.