

# **1. What do I get in Multichannel Messaging Plan?**

The Multichannel Messaging Plan for Zoho CRM includes 12000 SMS Credits, 1 Multichannel License, 1 Virtual Phone Number, 1 WhatsApp Number, 2000 shortened links for USA Annual Plan.

Benefits are CRM specific, country specific and plan specific.

You can buy additional multichannel licenses, virtual phone numbers and message credits for more messaging needs.